

GENERAL CONDITIONS

CANCELLATION

Individual Reservation:

If the cancellation is made:

- 2 days before the date of arrival and before 2PM (Paris time): the cancellation is free
- 1 day before the date of arrival and before 2PM (Paris time), the amount of one night for each cancelled room will be charged.
- Beyond this last limit or in absence of cancellation, the amount of the entire stay for each cancelled room will be charged, limited to 2 nights.

NB: The same conditions apply in case of unexpected departure.

Group Reservation (5 rooms or more), or Long Stay (5 nights or more):

A non-refundable deposit of 50% of the amount for the entire stay may be required one month prior to arrival or at the time of reservation. In this case the reservation becomes finally confirmed only upon receipt of the deposit by the hotel.

All subsequent cancellations are processed as individual reservations.

Depending on the expected hotel occupancy the Group or Long Stay reservation conditions may be applied to Individual reservations.

GUARANTEE

The reservation is free but engages the responsibility of both the client and the hotel.

The hotel's policy is to never overbook.

Reservations can only be confirmed once the guarantee has been deemed satisfactory.

The hotel may process pre-authorizations on Credit Cards.

In certain cases, Direct Payment by Credit card may be requested by the client or required by the hotel.

Please note that room prices for the same day or period may vary from client to client depending on the conditions of reservation.

PAYMENT

Stays are payable each week or, at the latest, the day of departure.

The hotel accepts: cash in Euros, checks on a French bank, Travellers checks, "chèques vacances", and the following credit cards: Visa, MasterCard, Eurocard, American Express.